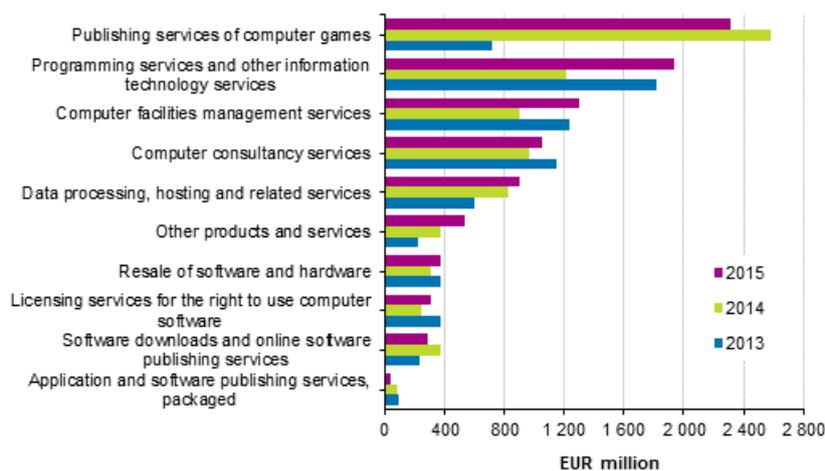


Business services statistics 2015

Rise in programming services boosted growth in information technology services in 2015

According to Statistics Finland’s business services statistics, information technology services (industries 582, 62, 631*) grew in 2015. The turnover of these services was also growing in 2014. Enterprises offering programming services and other information technology services headed the growth. Measured by turnover share, the biggest services produced in the industry were publishing and publication services for computer games, whose turnover, however, contracted from the year before.

Turnover of information technology services by service item in 2013 to 2015



* The industry group includes industries 582 Software publishing, 62 Computer programming, consultancy and related activities, and 631 Data processing, hosting and related activities; web portals.

The positive development in information technology services was also affected by increased sales in computer facilities management services, computer consultancy services, and hosting and related services.

Forty-three per cent of information technology services were sold abroad and 85 per cent of the turnover was collected from services sold to the private sector.

Turnover of architectural and engineering design services grew

Examined in euros, turnover growth in engineering services has been strongest in engineering services for industrial and manufacturing projects, engineering services for other projects, project management services for construction projects and engineering consulting services. The turnover of engineering services related to power projects and waste management projects also increased from the year before.

Architectural services were used most in commercial and office building projects and in other construction projects. However, the turnover of architectural services for residential building projects contracted.

Eighty-two per cent of the turnover of architectural and engineering design services came from domestic customers and 75 per cent from private sector customers.

Temporary employment agency services increased in the construction industry

The use of temporary employment agency services increased in 2015 particularly in the construction industry, in other personnel recruiting and procurement services, in financial administration, in marketing and sales, and in information and telecommunication services. The use of temporary employment agency services also increased in health care and social services from one year earlier. In turn, the use of temporary employment agency services decreased from the year before in manufacturing, in transport, warehousing or logistics services, and in trade. The statistics do not include temporary employment agency services sold to Finland by foreign companies.

The biggest service item in temporary employment agency services was the supply of hotels and restaurants personnel. The turnover of temporary employment agency services was generated almost entirely domestically, as four per cent came from abroad. Seventy-nine per cent of the turnover were generated from private sector customers.

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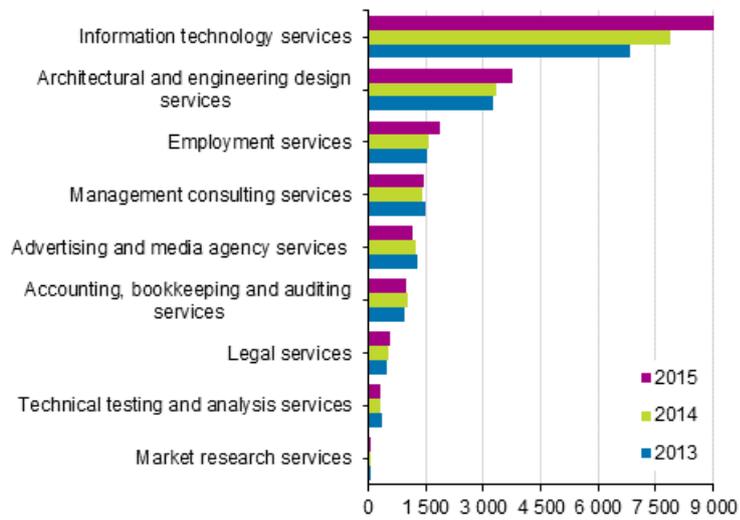
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Appendix figures

Appendix figure 1. Development of turnover of business services in 2013 to 2015, EUR million



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Source: Business services statistics 2015, Statistics Finland